

## Refine Search

### Search Results -

Terms	Documents
L2 and (quot\$ with price with promotion\$)	1

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L5

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**DATE:** **Thursday, June 02, 2005**    [Printable Copy](#)    [Create Case](#)

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result set

*DB=PGPB,USPT; THES=ASSIGNEE; PLUR=YES; OP=OR*

<u>L5</u>	L2 and (quot\$ with price with promotion\$)	1		<u>L5</u>
<u>L4</u>	L2 and (quot\$ with price)	71		<u>L4</u>
<u>L3</u>	L2 and quote	97		<u>L3</u>
<u>L2</u>	L1 and @ad<=20000118	1070		<u>L2</u>
<u>L1</u>	705/26-27.ccls.	4591		<u>L1</u>

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File: USPT

Aug 12, 2003

US-PAT-NO: 6606744

DOCUMENT-IDENTIFIER: US 6606744 B1

**\*\* See image for Certificate of Correction \*\***

TITLE: Providing collaborative installation management in a network-based supply chain environment

DATE-ISSUED: August 12, 2003

## INVENTOR-INFORMATION:

NAME	CITY	STATE	ZIP CODE	COUNTRY
Mikurak; Michael G.	Hamilton	NJ		

## ASSIGNEE-INFORMATION:

NAME	CITY	STATE	ZIP CODE	COUNTRY	TYPE CODE
Accenture, LLP	Palo Alto	CA			02

APPL-NO: 09/ 444654 [\[PALM\]](#)

DATE FILED: November 22, 1999

INT-CL: [07] [G06 F 9/445](#)US-CL-ISSUED: [717/174](#); [717/174](#), [717/178](#), [705/26](#)US-CL-CURRENT: [717/174](#); [705/26](#), [717/178](#)

FIELD-OF-SEARCH: [717/168](#), [717/170](#), [717/171](#), [717/174](#), [717/177](#), [717/172](#), [717/102](#),  
[717/176](#), [717/178](#), [705/1](#), [705/21](#), [705/26](#), [705/28](#), [709/201](#), [709/217](#), [709/227](#)

PRIOR-ART-DISCLOSED:

## U. S. PATENT DOCUMENTS

[Search Selected](#)[Search ALL](#)[Clear](#)

PAT-NO	ISSUE-DATE	PATENTEE-NAME	US-CL
<input type="checkbox"/> <a href="#">4491947</a>	January 1985	Frank	
<input type="checkbox"/> <a href="#">4972453</a>	November 1990	Daniel et al.	
<input type="checkbox"/> <a href="#">5109337</a>	April 1992	Ferriter et al.	
<input type="checkbox"/> <a href="#">5159685</a>	October 1992	Kung	
<input type="checkbox"/> <a href="#">5297031</a>	March 1994	Gutterman et al.	
<input type="checkbox"/> <a href="#">5483637</a>	January 1996	Winokur et al.	

<input type="checkbox"/>	<u>5495610</u>	February 1996	Shing et al.	709/221
<input type="checkbox"/>	<u>5513343</u>	April 1996	Sakano et al.	
<input type="checkbox"/>	<u>5539877</u>	July 1996	Winokur et al.	
<input type="checkbox"/>	<u>5611048</u>	March 1997	Jacobs et al.	713/202
<input type="checkbox"/>	<u>5621663</u>	April 1997	Skagerling	
<input type="checkbox"/>	<u>5646864</u>	July 1997	Whitney	
<input type="checkbox"/>	<u>5655068</u>	August 1997	Opoczynksi	
<input type="checkbox"/>	<u>5694546</u>	December 1997	Reisman	
<input type="checkbox"/>	<u>5696975</u>	December 1997	Moore et al.	717/168
<input type="checkbox"/>	<u>5729735</u>	March 1998	Meyering	
<input type="checkbox"/>	<u>5761502</u>	June 1998	Jacobs	
<input type="checkbox"/>	<u>5764543</u>	June 1998	Kennedy	
<input type="checkbox"/>	<u>5768501</u>	June 1998	Lewis	
<input type="checkbox"/>	<u>5819028</u>	October 1998	Manghirmalani et al.	
<input type="checkbox"/>	<u>5832196</u>	November 1998	Croslin et al.	
<input type="checkbox"/>	<u>5864483</u>	January 1999	Brichta	
<input type="checkbox"/>	<u>5864662</u>	January 1999	Brownmiller et al.	
<input type="checkbox"/>	<u>5883955</u>	March 1999	Ronning	
<input type="checkbox"/>	<u>5890175</u>	March 1999	Wong et al.	
<input type="checkbox"/>	<u>5893905</u>	April 1999	Main et al.	
<input type="checkbox"/>	<u>5895454</u>	April 1999	Harrington	
<input type="checkbox"/>	<u>5907490</u>	May 1999	Oliver	
<input type="checkbox"/>	<u>5953707</u>	September 1999	Huang et al.	
<input type="checkbox"/>	<u>5974391</u>	October 1999	Hongawa	
<input type="checkbox"/>	<u>5974395</u>	October 1999	Bellini et al.	705/9
<input type="checkbox"/>	<u>5974403</u>	October 1999	Takriti et al.	
<input type="checkbox"/>	<u>5987423</u>	November 1999	Arnold et al.	
<input type="checkbox"/>	<u>5999525</u>	December 1999	Krishnaswamy et al.	
<input type="checkbox"/>	<u>6006016</u>	December 1999	Faigon et al.	
<input type="checkbox"/>	<u>6006196</u>	December 1999	Feigin et al.	
<input type="checkbox"/>	<u>6058426</u>	May 2000	Godwin et al.	
<input type="checkbox"/>	<u>6067525</u>	May 2000	Johnson et al.	
<input type="checkbox"/>	<u>6104868</u>	August 2000	Peters et al.	
<input type="checkbox"/>	<u>6105069</u>	August 2000	Franklin et al.	709/229
<input type="checkbox"/>	<u>6151582</u>	November 2000	Huang et al.	
<input type="checkbox"/>	<u>6157915</u>	December 2000	Bhaskaran et al.	705/7
<input type="checkbox"/>	<u>6167378</u>	December 2000	Weber, Jr.	
<input type="checkbox"/>	<u>6195697</u>	February 2001	Bowman-Amuah	

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<input type="checkbox"/>	<u>6199204</u>	March 2001	Donohue	717/178
<input type="checkbox"/>	<u>6219700</u>	April 2001	Chang et al.	709/222
<input type="checkbox"/>	<u>6253339</u>	June 2001	Tse et al.	
<input type="checkbox"/>	<u>6256676</u>	July 2001	Taylor et al.	709/246
<input type="checkbox"/>	<u>6289462</u>	September 2001	McNabb et al.	713/201
<input type="checkbox"/>	<u>6314565</u>	November 2001	Kenner et al.	717/171
<input type="checkbox"/>	<u>6347398</u>	February 2002	Parthasarthy et al.	717/178
<input type="checkbox"/>	<u>6349237</u>	February 2002	Koren et al.	
<input type="checkbox"/>	<u>6470496</u>	October 2002	Kato et al.	717/173
<input type="checkbox"/>	<u>6487718</u>	November 2002	Rodriguez et al.	717/177

## OTHER PUBLICATIONS

Tan et al, "Applying component technology to improve global supply chain network management", ACM pp. 296-301, 1999.\*

Ball et al, "Supply chian infrastructures system integration and information sharing", ACM SIGMOD, vol. 31, No. 1, pp. 61-66, Mar. 2002.\*

Fu et al, "Multi agent enabled modeling and simulation towards collaborative inventory management in supply chains", ACM Proc. winter simulation, pp. 1763-1771, 2000.\*

Zhao et al, "Data management issues for large scale distributed wokflow system on the internet", The database for Adv. in Inf. Sys. vo. 29, No. 4, pp. 22-32, 1998.\*

"Network Trends: Internet Technology Improves Supply Chain Management". Asia computer Trends. Singapore. Dec. 14, 1998.

"Network Two Chooses Netcool to Support Ongoing Expansion and Proactive Management Initiative", Business Wire, Nov. 2, 1998, 2 pages, [Retrieved on Mar. 19, 2002], Retrieved from: Proquest.

"Proactive Networks Offers TelAlert-Pronto Watch 2.5 Integration", business Wire, Nov. 2, 1998, 2 pages, [Retrieved on Mar. 19, 2002], Retrieved from: Proquest.

"User's Guide for Microsoft Project." 1995; Microsoft Corporation. pp. 3,4,14-16, 82-84, 91, 130, 132-134, 175, 209. Document No. Pj62476-0895.

ART-UNIT: 2122

PRIMARY-EXAMINER: Khatri; Anil

ATTY-AGENT-FIRM: Oppenheimer Wolff & Donnelly, LLP Nader; Ramed

## ABSTRACT:

A system, method and article of manufacture are provided for collaborative installation management in a network-based supply chain environment. According to an embodiment of the invention, telephone calls, data and other multimedia information are routed through a network system which includes transfer of information across the internet utilizing telephony routing information and internet protocol address information. The system includes integrated Internet Protocol (IP) telephony services allowing a user of a web application to communicate in an audio fashion in-band without having to pick up another telephone. Users can click a button and go to a call center through the network using IP telephony. The system invokes an IP telephony session simultaneously with the data session, and uses an active directory lookup whenever a user uses the

system. Users include service providers and manufacturers utilizing the network-based supply chain environment.

18 Claims, 130 Drawing figures

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Aug 12, 2003

DOCUMENT-IDENTIFIER: US 6606744 B1

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TITLE: Providing collaborative installation management in a network-based supply chain environment

Application Filing Date (1):  
19991122

Detailed Description Text (601):

QUOTE OF PRICE AND AVAILABILITY Displays list price Displays promotional pricing based on product Displays promotional pricing based on user Displays user specific pricing Handles multiple currency Provides general availability Provides user specific availability Saves quote to be retrieved and maintained at later point Adapts pricing for geographic markets Passes quotes to channel partners Determines credit available and terms Provides web call-through for non-standard pricing

Current US Cross Reference Classification (1):  
705/26

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